

# Post Windows Feature Update Reconfiguration Guide (EN)

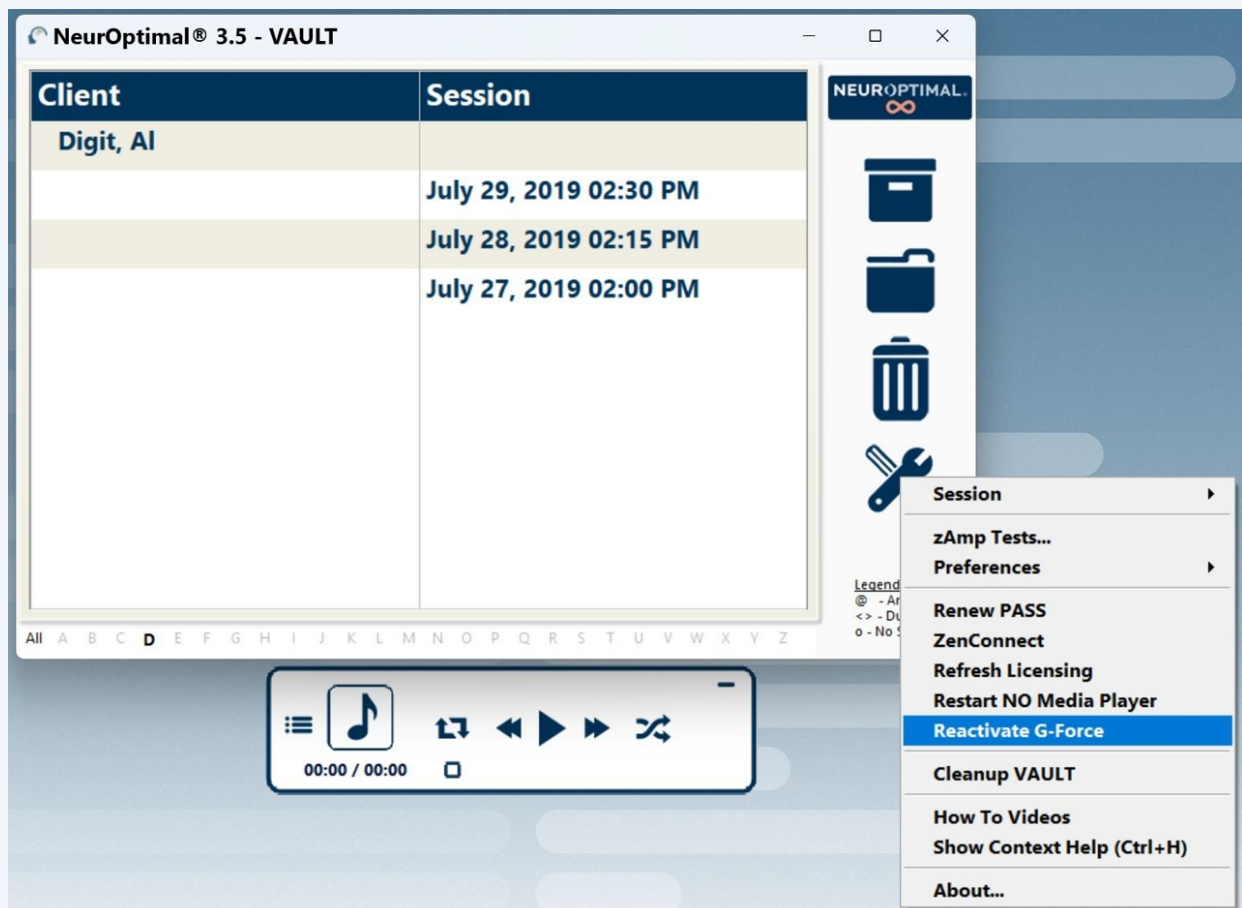


This Post Windows Feature Update Reconfiguration Guide will show you how to reinstall components, configure G-Force and Sound Settings, as well as USB power settings.

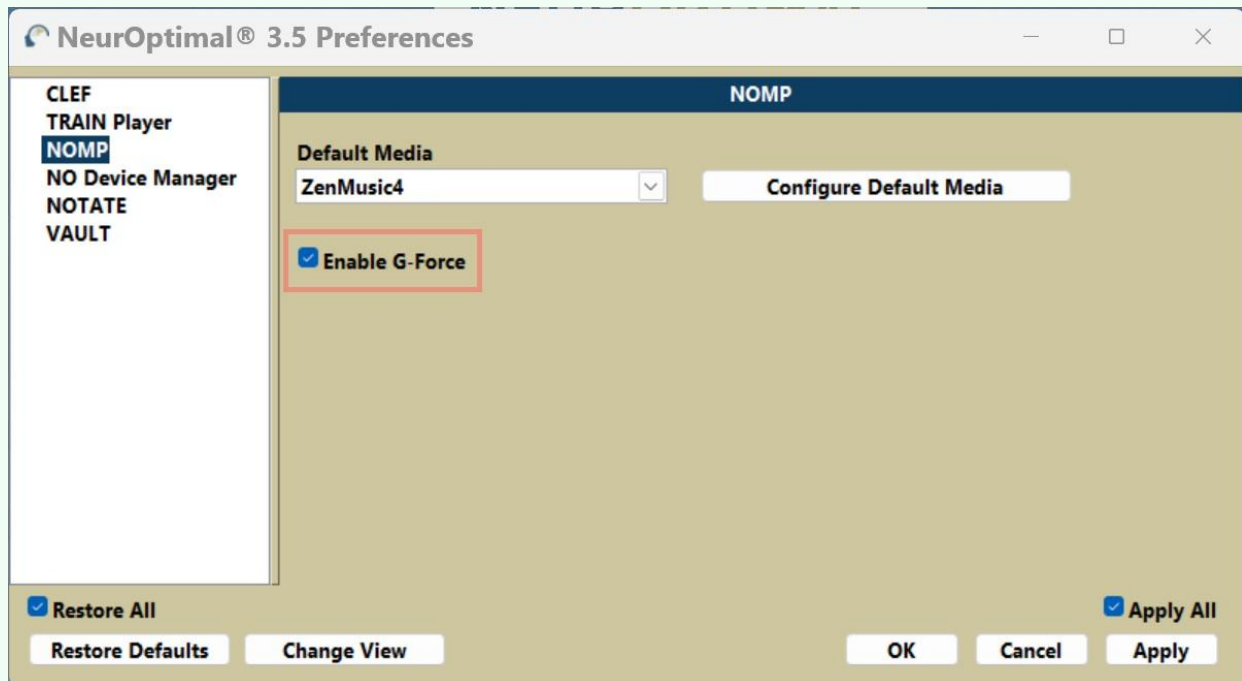
## Reactivate G-Force

1 Launch NeuroOptimal®

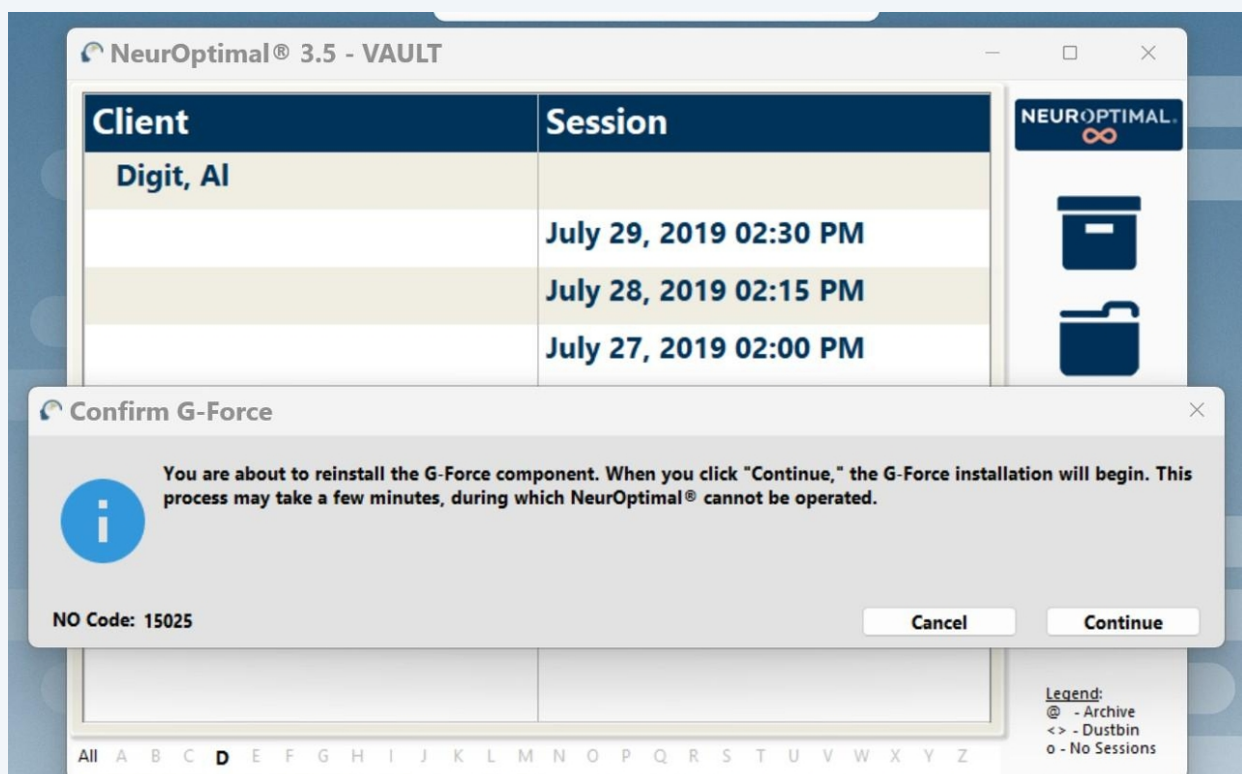
2 Go to Tools menu and select "Reactivate G-Force"



- 1 If the "Reactivate G-Force" menu option is greyed out, go to Preferences and the NOMP tab and make sure "Enable G-Force" is checked



- 3 Click Continue in the dialogue box



- 4 Select Yes when asked if you want to allow this app to make changes

User Account Control



Do you want to allow this app to make changes to your device?



installerbase

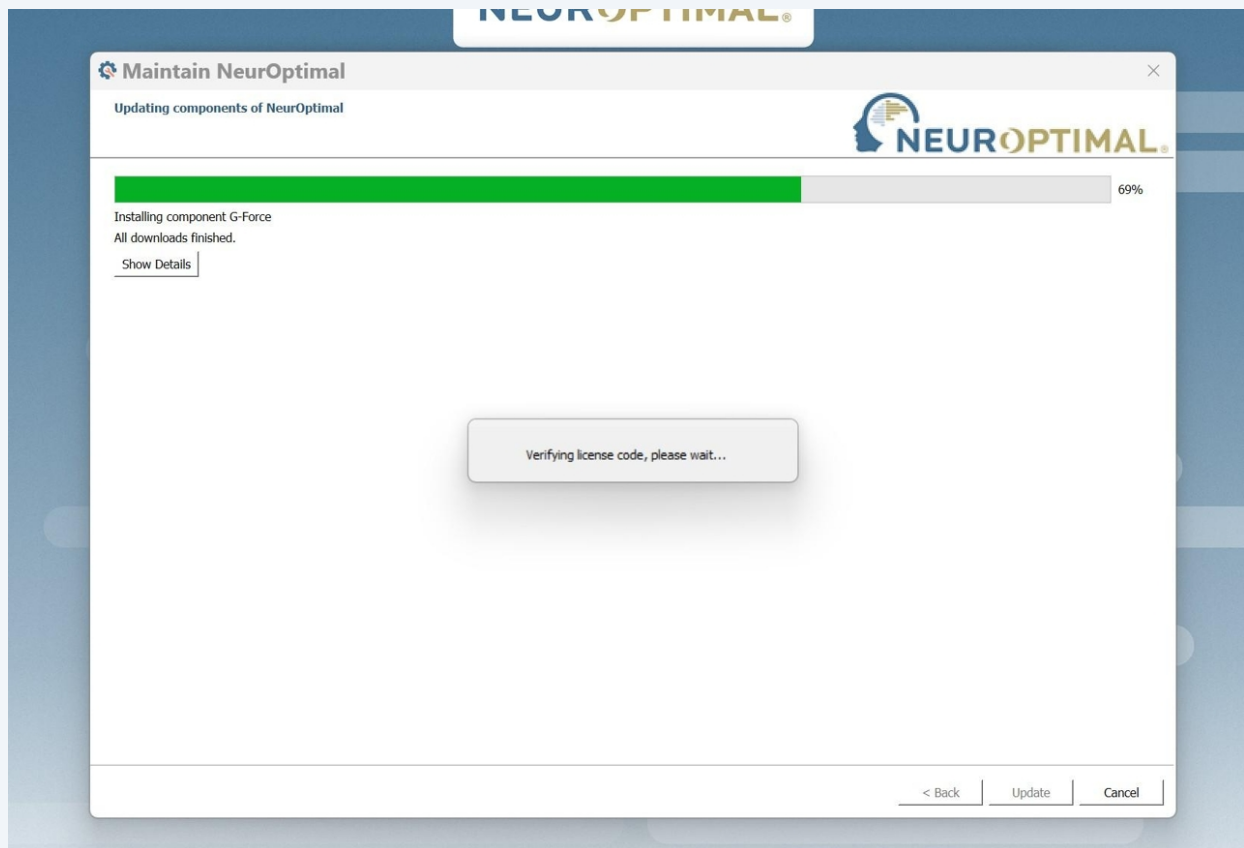
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Yes

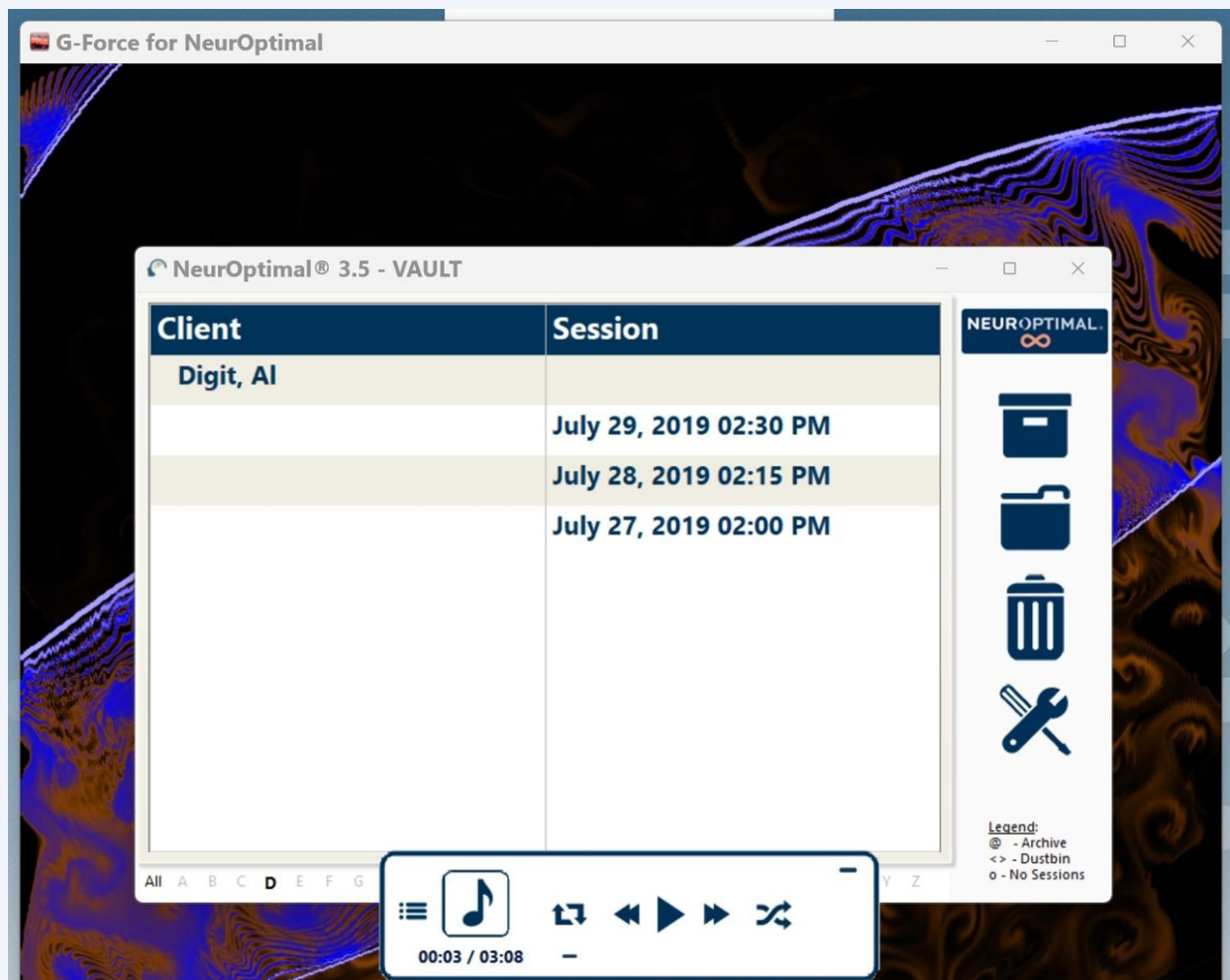
No

## 5 Let the process finish



6

G-Force pops up and you are taken back to the VAULT, ready to start a new Session

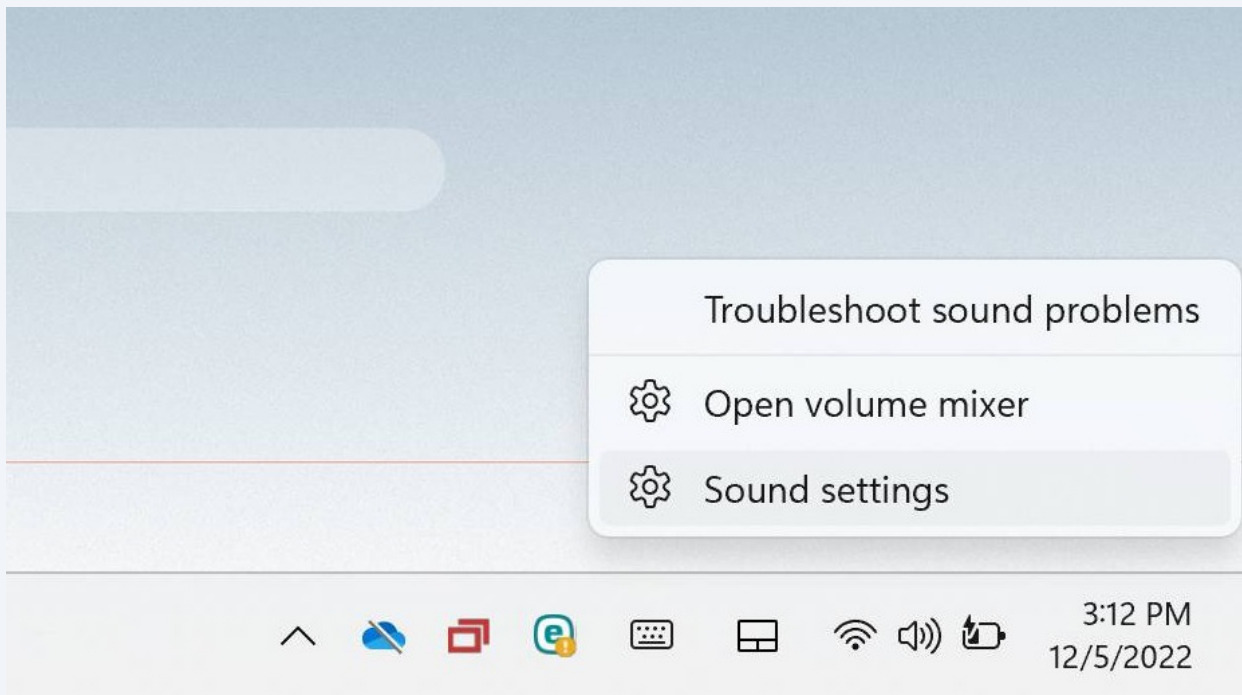


## Sound settings

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If you have issues with the sound, close NeuroOptimal.

- 8 Right-click directly on the Volume icon in the taskbar, and select "Sound settings"



- 9 Click "More sound settings" to bring up the sound panel

### Advanced

Troubleshoot common sound problems



#### All sound devices

Turn devices on/off, troubleshoot, other options



#### Volume mixer

App volume mix, app input & output devices

More sound settings

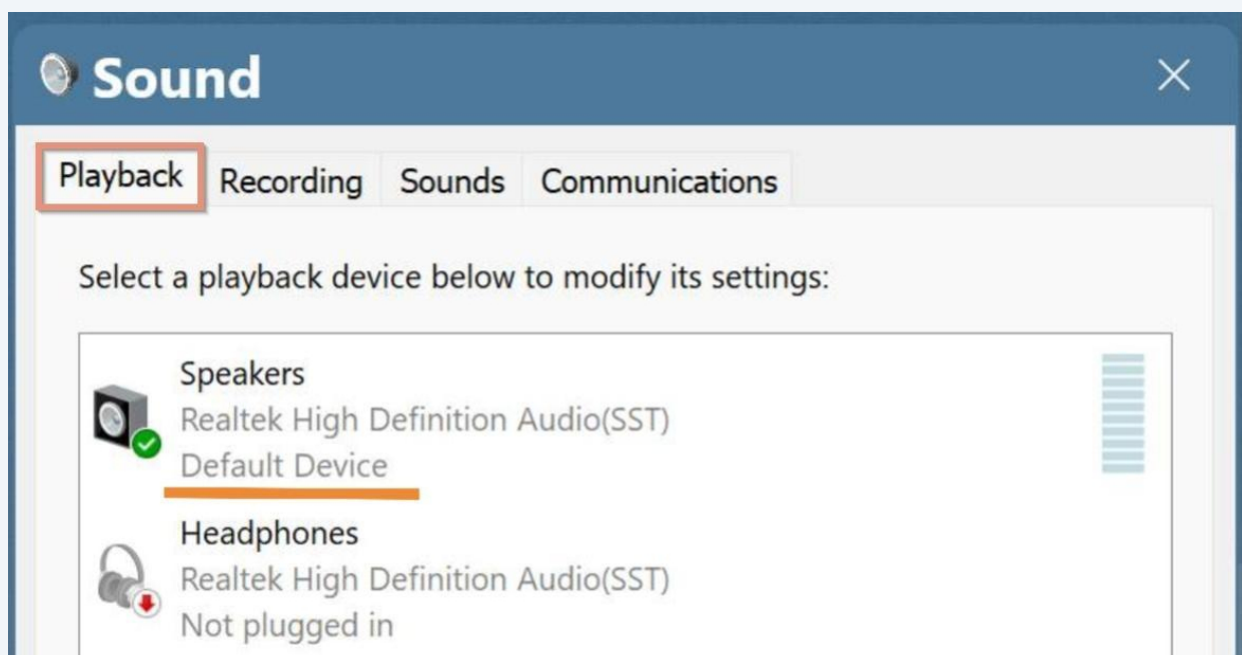


If you are on Windows 10:  
Right-click the Volume icon in the taskbar and select "Sounds"

## Playback tab

10

Make sure "Speakers" is set as Default Device (right-click on Speakers to bring up the menu if you need to make changes)



11

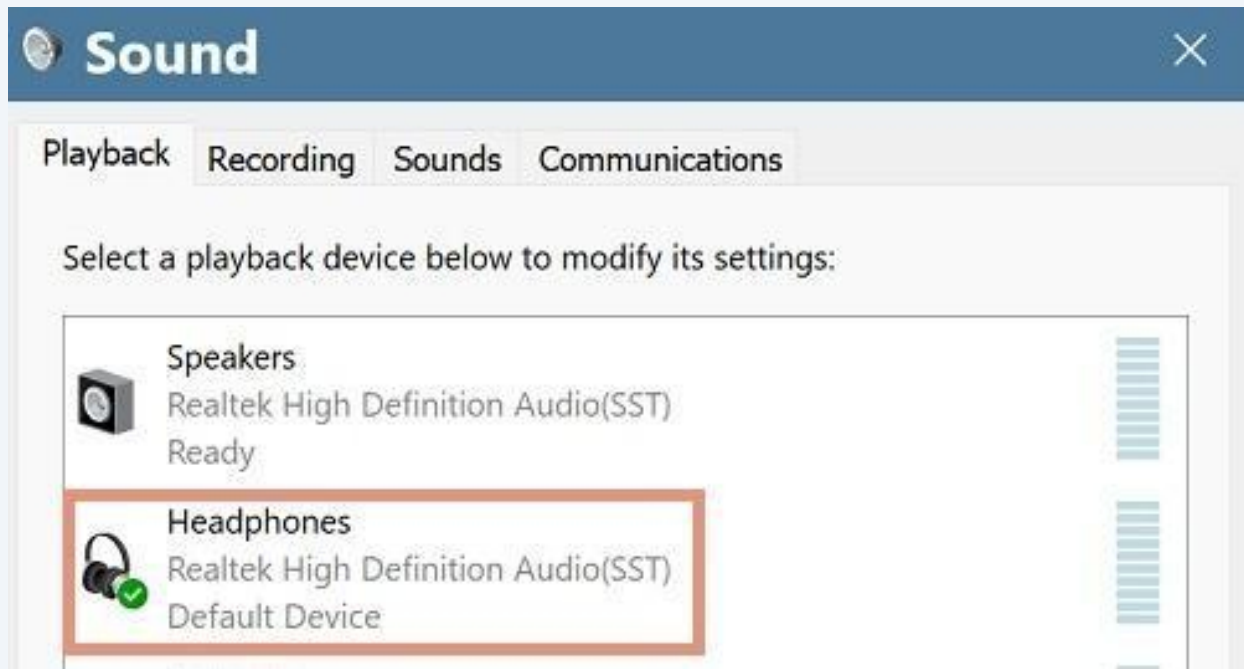
If you want to run a Session and listen through the speakers, you can now launch NeurOptimal®

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If you want to use headphones or earbuds during your Session, go ahead and plug them in

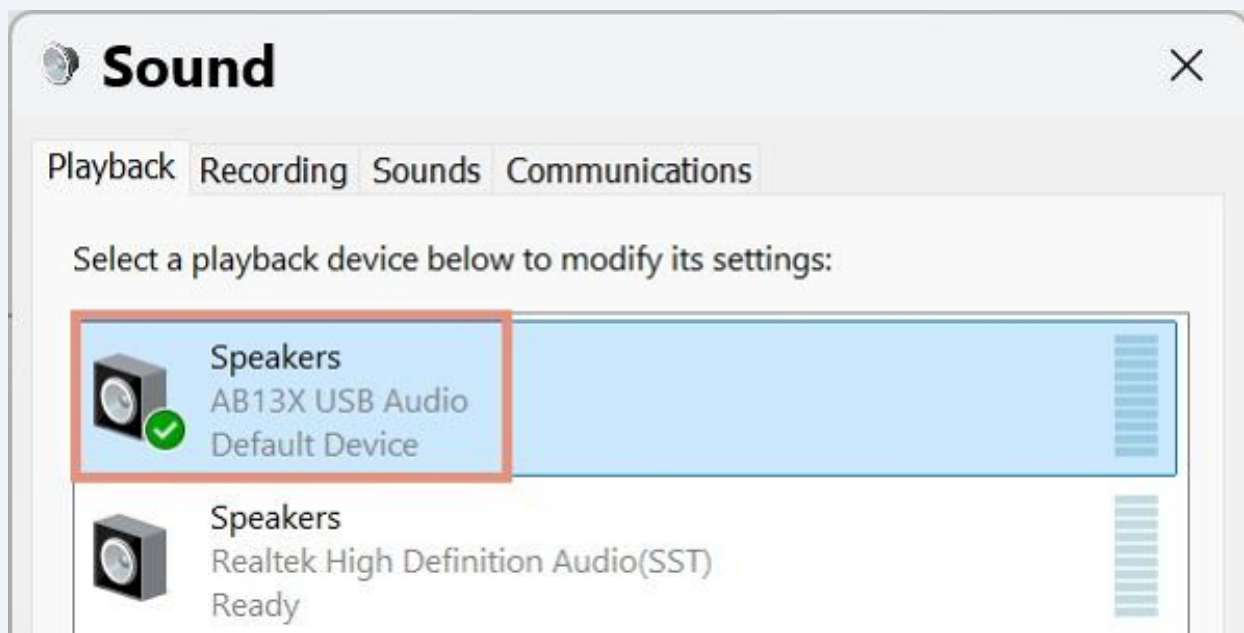


- 13 The Default Device will change to Headphones.  
You can now launch NeurOptimal and listen through earbuds



## USB-C earbuds

- 14 If your system came with earbuds with USB-C connector, the output will switch to "Speakers AB13X USB Audio" when you plug them in. You can now launch NeurOptimal® and listen through earbuds





## Notes



If you have issues switching output while NeurOptimal is open, try and close NeurOptimal®, then change the sound output and re-launch.



You can use any headphones or earbuds with a 3.5mm headphone jack or USB-C connection.



Bluetooth headphones and earbuds are not supported in NeurOptimal® 3.5

## USB Power settings

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Click the start menu and search for Device Manager and open it

- 16 Open up the Universal Serial Bus controllers sub-menu.



- 17 Uncheck Allow the computer to turn this device to save power on all the following components.

