



NEUROOPTIMAL® SELF-HELP TECHNICAL GUIDE: STEP-BY-STEP INSTRUCTIONS

Take and **SAVE** a screen snip
of the issue for future use

1



Restart **NeurOptimal®**

2



Restart computer and
Restart **NeurOptimal®**

3



Visit the **Technical
Support FAQ** page

4

Refer to the **Getting Started Manual** on the Start Panel.
You can access the Start Panel by pressing the Windows Key

5



Refer to the **NeurOptimal® “how-to” videos**
(Located in Tools in **NeurOptimal®**)

6



Search **NeurOptimal®** Tech Tips page

7

PASS

Search **NeurOptimal®**
PASS Support Facebook Page

8

OR Search **NeurOptimal®**
Community Facebook Page

PASS

Ask your questions on the **NeurOptimal®** PASS Support
Facebook Page. Don't forget to post your snip/screenshot!

9

PASS

Initiate a **ZenConnect**
(Free for PASS members)

10

OR Initiate a **ZenConnect**
(Charge for non PASS members)