

RENTAL USER CHECKLIST

Renting a **NeuroOptimal®** system for home use is an easy process!
Here is a quick checklist for you or your family to use as a guide.

AT TIME OF RENTING:

- ☐ How to put together the system (learn the name of the components, zAmp etc...)
- ☐ Where to place the sensors, and how much paste should you use?
- ☐ Talk about the Tracking Tools and how to track your shifts
- ☐ You need to be online to run Sessions so make sure to understand how to connect your system to your WiFi the first time you do a Session
- ☐ Discuss earbuds, headset, speakers or any additional media if provided
- ☐ How to clean your system

REMINDERS FOR HOME:

- ☐ Set aside an area for using the NeuroOptimal® system (aside from large amounts of electrical current)
- ☐ Fit into your schedule on a consistent basis (more is not particularly better; however, it is a 'training process' so important to use it while you have it)
- ☐ Make sure you know how many Sessions you have in your rental agreement and contact your Rental Provider if you want or need more
- ☐ To start a Session, double click or double tap the name of the Client you are starting a Session for
- ☐ Contact your Rental Provider if you wish to make any changes to your Rental Contract or need any help
- ☐ If you want to add or change the music or movies, please contact your Rental Provider
- ☐ Make sure you are using your Tracking Tools and checking in with your Rental Provider regularly

TROUBLE-SHOOTING OR 'IF IN DOUBT':

- ☐ Always contact your Rental Provider when you do not know what to do
- ☐ Watch the YouTube video links - "NeuroOptimal® Technical Support Team"
- ☐ If the Matrix Mirror pops up when you are not connected to a second monitor, minimize the mirror, or ask your Rental Provider to switch the settings
- ☐ If your Rental Provider requests a ZenConnect call you can connect at
 - <https://neurooptimal.com/neurooptimal-rental-zenconnect-support>
 - Please fill out the form and click "Submit"

Contact me directly at: