



Standard
Manufacturer
Warranty

Accidental
Damage
Protection

4yr / 3yr / 2yr/ 1yr
Warranty + ADP

"QUALITY THAT EXCEEDS
INDUSTRY STANDARDS"

ASUS Commitment to Quality and Service

Business, enterprise, and Education users demand higher quality and greater reliability than consumers, so all ASUS PC's undergo rigorous quality testing to much higher standards than mainstream models. We are committed to providing the best quality products and services to meet your business demands.

Standard Manufacturer Warranty Coverage Details

- | | |
|----------------------------------|---|
| What ASUS Covers: | <ul style="list-style-type: none">Defects in workmanship and materialsProduct failure during normal and proper use |
| What ASUS does NOT cover: | <ul style="list-style-type: none">Failure caused by improper installation, operation, cleaning or maintenance, accident, damage, misuse, abuse, normal wear and tear, and acts of nature. |

ADP (Accidental Damage Protection) Details

- | | |
|---------------------------------|---|
| What ADP Covers: | <ul style="list-style-type: none">Liquid spillsElectrical surgesAccidental drops |
| What ADP does NOT cover: | <ul style="list-style-type: none">Scratches and dentsIncorrect or inadequate customer installationLost or stolen productsIntentional damageRecovery or transfer or stored data to the product |

Product Categories		Included Warranty + ADP		Add-ons (optional)	
		Standard Warranty	ADP	Warranty	ADP
Chromebooks	Chromebooks	1 Year	*	1/2/3/4 Years	1/2/3/4 Years
	Laptops	1 Year	*	1/2/3/4 Years	1/2/3/4 Years
Laptops	ASUSPRO	1 Year	*	1/2/3/4 Years	1/2/3/4 Years
	ExpertBook	3 Year	1 Year	3/4 Years	3/4 Years
Gaming	GL Series, ROG Gaming	1 Year	*	2/3 Years	2/3 Years
Desktops	Commercial DT	1 Year		2/3 Years	2/3 Years
	Gaming DT	1 Year		2/3 Years	2/3 Years
	All-in-one	1 Year		2/3 Years	2/3 Years

*ADP is not available on all product models. Please check with your ASUS Account Manager for more details.

Canada Support / Contact us



Hours of Operation:
Monday-Friday
9:00AM–6:00PM EST



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For more information please visit: [Commercialsupport.asus.com](https://www.asus.com/business/support) or for sales questions, B2B_CA@asus.com