Before a problem arises:
Review the Manual (either hard copy or on your system), familiarize yourself with the Technical Support FAQ page and User Guide.

1. Take and SAVE a screen snip of the issue for future use.
2. Restart NeurOptimal®.
5. Refer to the NeurOptimal® User Guide document on the Start Panel of your system. You can access the Start Panel by pressing the Windows key.
6. Refer to the NeurOptimal® "how-to" videos (Located in Tools in NeurOptimal®).
9. Ask your question on the NeurOptimal® PASS Support Facebook Page. Don’t forget to post your snip/screenshot!