The Path of Self-Empowerment

! Solve issues **at any step** along the way

HELP
A problem arises!

Before a problem arises:
Review the Manual (either hard copy or on your system), Familiarize yourself with the Technical Support FAQ page and NO3 "Need to know"

1 Take and SAVE a screen snip of the issue for future use

1. Open Snipping tool by pressing ➤
2. Select "New"
3. Click and drag to cover area to be snipped
4. Select "File" > "Save As"> Assign name and SAVE

2 Restart **NeurOptimal®**

3 Reboot Computer, Restart **NeurOptimal®**

4 Visit the Technical Support FAQ page at:

5 Refer to the   on the Start Panel of your system. You can access the Start Panel by pressing the Windows Key

6 Refer to the
(Located in Tools in **NeurOptimal®**)

7 YouTube
NeurOptimal®Technical Support YouTube Channel

8 PASS
NeurOptimal® PASS Support Facebook Page   **OR**   **NeurOptimal®** Community Facebook Page

9 PASS
Ask your question on the   . Don't forget to post your snip/screenshot!

10 PASS
by visiting the Technical Support Page at www.neuroptimal.com (Free for PASS Members)   **OR**   by visiting the Technical Support Page at www.neuroptimal.com (There is a charge for non PASS Members)