



Thank you for purchasing a Zengar NeuroOptimal® system. Zengar Institute Inc is committed to bringing you the safest, most powerful and effective brain training technology available in the world today. We stand 100% behind what we do and are proud to be able to offer this powerful technology to others.

Zengar Institute Inc. values each and every one of its users. We know that a certain level of trust has been put in us by you with the decision to purchase the NeuroOptimal® system and we are committed to continually support you. Part of this includes our responsibility to ensure that we are protected from any threat of litigation, substantiated or not. In order to keep this risk low we ask every user to have their clients sign the attached “Informed Consent” form.

Attached you will find two documents. These documents are for our mutual protection and are standard practice in our industry:

1. Client Informed Consent form. You agree to have every individual sign this form prior to any training, and to keep these signed documents filed safely for a period of 7 (seven) years. Please initial this page. Additional copies of this form can be downloaded at www.zengar.com.

2. Trainer Consent/Agreement Form. Please sign this document.

Please complete and send these forms to Zengar Institute or your Representative at the time of your order



TRAINER CONSENT/AGREEMENT

I _____ understand that NeuroOptimal® is not a medical treatment, device or methodology. It is not used to diagnose medical disorders nor is it used as a medical treatment for disorders and has not been approved for any medical purpose by the FDA, Health Canada or any other governing agency. While I may or may not be a licensed health care practitioner, I understand that my use of NeuroOptimal® is solely as a tool for brain training and optimization and not as a means of diagnosis or as a medical intervention. As an independent third-party Trainer, I agree to not make any medical or therapeutic claims in my representation and marketing of NeuroOptimal®, and understand and agree that if such claims are made, Zengar will not in any way be held responsible for any legal or other consequences arising from the representations of any user. I further agree that if such claims are made, including in user testimonials, I will promptly remove them if requested for any reason.

I understand that it is not possible to predict what any central nervous system will do with the information it is offered and consequently there can be no guarantee as to the results of my or anyone else's training. I understand NeuroOptimal® is purely a source of information and does not direct the response of the central nervous system. I also understand that under normal use, NeuroOptimal® does not produce side effects. Some clients however, may experience some temporary effects from training due to the increase in challenge to the brain that the training represents. This effect typically resolves after a few sessions. I agree to not hold Zengar Institute Inc, nor its representatives or affiliates, responsible for a less than desired outcome or any outcome that may be considered negative.

I agree to ensure every individual (or their parent or guardian if minor or incompetent) who runs on my NeuroOptimal® system, will sign the Client Informed Consent Form prior to training. I will keep the original for a minimum period of seven years from the time of signing.

Communications Consent:

We, Zengar Institute Inc, occasionally send out communication emails to our users (ie. conference invitations, product launch news, referral promotions, newsletters, course information, etc.). In order to comply with the Canadian Anti-Spamming laws, we need your express permission to send these e-mails. We will never sell or provide your e-mail address to anyone outside of Zengar Institute Inc. and we are very mindful regarding the messages we send, doing our best to ensure that any message sent is relevant to you. You may opt-out of receiving these messages at any time.

- ☐ Yes, I am interested in receiving promotional e-mail communications from Zengar, I understand I am free to opt out at any time
- ☐ No thank you, I prefer not to receive any promotional email communications

Your Signature

Today's Date

Your Printed Name



CLIENT INFORMED CONSENT

I _____ understand that NeuroOptimal® is not a medical treatment, device or methodology. It is not used to diagnose medical disorders nor is it used as a medical treatment for disorders and has not been approved for any medical purpose by the FDA, Health Canada or any other governing agency. While Zengar users may or may not be licensed health care practitioners, their use of NeuroOptimal® is solely as a tool for brain training and optimization and not as a means of diagnosis or as a medical intervention.

I am satisfied with the information I have been provided (verbal, written or otherwise) by my trainer on the effects I can expect during my NeuroOptimal® training and my questions have been answered to my satisfaction. I understand that it is not possible to predict what my central nervous system will do with the information it is offered and consequently there can be no guarantee as to the results of my training. I also understand that under normal use, NeuroOptimal® does not produce side effects. Some users however, may experience some temporary effects from training due to the increase in challenge to the brain that the training represents. This effect typically resolves after a few sessions.

I agree to cease training if I am less than happy with the results I am getting. I understand NeuroOptimal® is purely a source of information and does not direct the response of the central nervous system. Consequently I agree to not hold Zengar Institute Inc or any of its users and trainers responsible for a less than desired outcome or any outcome that may be considered negative.

Your Signature

Today's Date

Your Printed Name